

Mission and Value Statements

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Effective Date: 07/01/08 (Revised 6/21/16)

The Mission and Value Statements of the Office of the Sheriff for Queen Anne's County

Our Mission

Every member of the Office of the Sheriff for Queen Anne's County is committed to providing the highest level of law enforcement services to our community. We are dedicated to preserving the community's peace, protecting our citizen's constitutional rights, and providing fair and just enforcement of all laws while adhering to the highest level of ethical standards and professional conduct.

As public servants we are committed to improving the quality of life for everyone who lives, works and conducts business in our county. We recognize that in order to build trust and mutual respect it is essential to establish a partnership with the community that we serve. This partnership will allow us to better understand the community's concerns and needs, and enable us to identify and solve problems together. In order to accomplish this we are dedicated to providing:

Prompt, Professional and Courteous Service...

With No Tolerance to Crime

Our Organizational Values

We of the Office of the Sheriff for Queen Anne's County recognize our contribution to the quality of life and safe environment in our community through the provision of prompt, professional and courteous law enforcement services. We will meet the challenge of providing these services by basing our thoughts and actions on a recognized set of values that operate within the organization. We see these values not as the dictate of one individual or group, but as a set of shared common beliefs that contribute to the success of the agency and our mission. This structure of beliefs, combined with shared values, provides a common cause for all members of the Office of the Sheriff. From these values we derive our policies and procedures. Adherence to these beliefs by all personnel, sworn and civilian is paramount to accomplishing our mission. The overall success of our organization, as well as its individual employees, is achieved through our commitment to the following values:

Prompt Service

We value the opportunity to provide prompt service to our community in a fair and equitable manner, with the greatest respect for, and the protection of, the worth, dignity and Constitutional Rights of all we serve. In providing prompt service we are committed to the most efficient use of our resources, the demonstration of fiscal responsibility, and will hold ourselves accountable for our actions.

Professional Service

We value the spirit of professionalism, having a clear sense of commitment, perspective and direction. It is developed by creating an environment that encourages teamwork, innovation and constant evaluation of our actions. As professionals we value candor, honesty and ethical behavior in the members of our agency. We are committed to uphold our positions of trust by maintaining the highest ethical standards as set forth in our Oath of Office and the Code of Ethics. Our professional attitude is dedicated to quality, timeliness and excellence of service to the community.

Courteous Service

As professionals, it is incumbent upon us to provide not only prompt and efficient services, but to do so in a manner of politeness and respect for all persons and things regardless of their position in life. We recognize that acting in a courteous manner is infectious and sets a like example that bestows a sense of respect for ourselves and upon all that we serve.

No Tolerance to Crime

As law enforcement officers it is incumbent upon us to work with the community to prevent crime, investigate all allegations of criminal activity to the best of our ability with available resources, and apprehend violators. We recognize that appropriate discretion should be used, keeping in mind the best course of action for all parties involved, in lieu of a singular approach. Citizens in Queen Anne's County deserve no less than our commitment to serve and protect them in a spirit of excellence.

- I. CALEA References: None
- II. Proponent Unit: Sheriff
- III. Cancellation: Index Code 203 dated 7/1/08

Sheriff Gary Hofmann